



SOPHISTICATED CARE.

NEIGHBORLY COMPASSION.

**2022 ANNUAL REPORT
TO OUR COMMUNITY**





Administration

Michelle McEwen, FACHE, CPA
President & CEO

Joseph Ebner, MD
Chief Medical Officer

Meaghan Smith, MSN, RN, NMF
Chief Nursing Officer

Travis Boucher, MBA
Chief Finance Officer

Laurie Bolognani, BS, MA, SHRM-SCP
Human Resource Officer

Medical Leadership

Michael Watto, DO
President

Oliver Salmon, DO
Vice President

Tasha Gallup, PA-C
Secretary/Treasurer

Paul Musco, MD
Chief of Surgery

Britt McDonald, PA-C
Chief of Medicine

Andrew Seefeld, MD
Chief of Emergency Medicine

Board of Directors

Bruce Wiggett, Chair
Kevin Young, MD, Vice-Chair
Julie Bernier, Secretary
Robert Maloney, Treasurer
Lisa Baker, PA-C
Steven Camerino
Jeanie Forrester
Walter Johnson
Sandra Jones
Susan Scrimshaw
Elizabeth Kleiner
Michelle McEwen
Patrick Miller
Thomas Myrick
Nancy Puglisi
Margaret Turner

A Message from the CEO & Board Chair



Expertise and genuinely caring relationships—that is what people in our surrounding communities told us matters most to them in a research study Speare conducted this past year. The findings highlighted that those two factors are where Speare shines.

In fiscal year '22, we focused on these community priorities, creating an authentic patient-centered brand promise that not only appeals to our patients and community but is one that they know to be true; we provide: **SOPHISTICATED CARE. NEIGHBORLY COMPASSION.** This we promise to all we serve. Speare is dedicated to saving lives with technical advancements, highly experienced medical providers, and genuinely compassionate care.

The stories in this annual report highlight just a few of the many experiences our patients have benefited from as we live up to that brand promise. You will read about our acquisition of cutting-edge equipment and how deeply our team cares for each patient, like a neighbor, and how much that matters to those we serve.

This past year our departments have earned certifications only bestowed upon those with proven success and knowledge. Our cardiopulmonary department successfully earned its certification for another three years, and our lab earned accreditation through the most stringent clinical laboratory inspection process in the nation. We have upgraded our imaging technology to include a fully digital

radiology suite and a new, wider MRI unit to accommodate claustrophobic or larger patients with ease and comfort. Our radiology capabilities surpass any other in our area. We offer cutting-edge surgery like anterior hip, and our emergency department is equipped with top-of-the-line ultrasound. You will read about how our cardiac testing capabilities have been upgraded to the latest technology. All of this is sophisticated care.

As hospitals nationwide are forced to make gut-wrenching cuts and closures, Speare continues to grow. While rural hospitals have been closing their maternity wards throughout New Hampshire, Speare has been happily delivering more and more babies, making it the preferred choice of women in central New Hampshire.

People have a choice about which hospital they go to. The experiences our patients and their families have at Speare distinguish us from other hospitals. After reading through this publication, we hope you will see why Speare is that choice for so many.

Your confidence and commitment to your local hospital inspires us and keeps us focused on what is important – local access to high-quality care. ♦

MICHELLE MCEWEN, FACHE, CPA
President & CEO

BRUCE WIGGETT
Chair



CHIEF MEDICAL OFFICER'S REPORT

THERE IS A RUGGEDNESS THAT IS NEEDED TO LIVE IN NORTHERN NEW ENGLAND.

There is a ruggedness that is needed to live in northern New England, and we see this in some of the older folks who have lived in these mountains for decades.

But there is also a collective camaraderie found in these small New Hampshire towns ... neighbors helping neighbors through tough times. I have heard stories of neighbors giving away eggs to assist a neighbor in a pinch while making banana bread, or upon admiring a blackberry bush, the neighbor says, "pick as many as you can, and make your family a pie tonight". These are examples of attributes of good neighbors – they know us and want what's best for us.

The staff at Speare are also your neighbors and want

to provide you and your family with the kind of compassionate care you would find in a good neighbor. We are invested in your well-being, with every employee in every department working together to meet your unique needs and place you at the center of our attention. You can feel this with the warm welcome on the phone and the gentle hello that greets you at each visit.

In addition to neighborly compassion, Speare's medical providers have exceptional expertise to share with the community.

This past year Speare implemented a new electronic medical record. It will continue to be integrated with both the hospital and Speare's physician practices but

[Read More »](#)



offers additional functionality. An expanded patient portal will allow you better access to both your results and your provider. In addition, the new system provides enhanced telemedicine capability, allowing you a doctor's visit from your home. A population health module will enable our practices to better assist you in managing chronic illness and maintaining wellness. We are excited to unleash the full potential of this new technology to better support your health.

Speare's colonoscopy team has added an artificial intelligence-enhanced technology into the endoscopy system. This computer-aided polyp detection system, powered by AI, **increases tumor detection rate by 14.4% over high-resolution colonoscopy alone**, and Speare is the first endoscopy program in NH to use this new technology.

In the operating room, Dr. Elizabeth Disney joined Plymouth OB/GYN this past year and brought with her a new surgical approach to hysterectomy. The total laparoscopic hysterectomy allows her to complete this major operation through 4 small abdominal incisions, each less than half an inch long. Because the incisions are small, recovery is easier, and many patients leave the hospital the same day, allowing recovery in the comfort of their homes.

The bariatric team (surgical weight loss) at Speare offers the latest minimally invasive surgical approaches to obesity. The program has helped people lose over 430 pounds in the past year. Surgical weight loss can improve hypertension, diabetes, high cholesterol, and joint pain, among other chronic medical conditions associated with obesity. These state-of-



“The staff at Speare want to provide you and your family with the kind of compassionate care you would find in a good neighbor.”

the-art techniques are located in the convenience of your neighborhood.

Our anesthesia department has taken surgical recovery to the next level in the past year. Patients scheduled for hip, knee, and shoulder replacements are provided ultrasound-guided regional anesthesia before surgery and are then kept comfortable with sedation. This approach to anesthesia means our patients are given no narcotics throughout the procedure, decreasing post-operative nausea and sedation common with opiate use. This form of anesthesia also allows for earlier physical therapy evaluation and hospital discharge, leading to a lower cost. Our patients are being discharged faster and without pain. This level of sophistication rivals that found in major academic medical centers.

Physicians are increasingly using bedside ultrasound in our emergency room to make timely diagnoses and initiate treatment sooner. Our measured time from emergency department arrival to discharge is consistently shorter than national and state averages, indicative of the expertise found among our ED doctors and nurses.

We are excited to grow this year and continue bringing the latest in medical advancements to you, our neighbors. ♦

JOSEPH EBNER, MD
Chief Medical Officer





SERVICES

It was ten years ago...

BOB AND SARA Rothschild had their suitcases packed in anticipation of their flight to Africa the next day, on Bob's birthday. Bob decided to take care of one last chore – cleaning the leaves from a drainage ditch around their home. As he tossed the last load into his truck, a sudden pain shot through his chest. It passed quickly, so he continued to the dump. It was there that Bob realized he was in trouble. The pain was much worse.

He made it home, telling his wife Sara that something was wrong. A retired nurse, it took Sara no time to recognize the signs.

"I didn't want Bob to know I was upset, so I didn't say the word heart attack to him," she says. Instead, she replied, "Let's just get you checked out before the trip."

Bob was in Speare's emergency department before Sara had parked the car. The ED team immediately went to work, stabilizing Bob and determining that he indeed had a heart attack.

"I felt confident from the beginning," says Sara. "As a nurse, I was observing everything. They explained everything, not just to Bob, but to me too. I get emotion-

al talking about it. You don't know until you have something like this happen how much you depend on other people to help. But everyone we encountered was so nice – they were just terrific."

It was determined that Bob should be transferred to Catholic Medical Center, where Speare has partnered with the New England Heart & Vascular Institute for years. The medical director of Speare's cardiac program is a CMC cardiologist.

"Speare saved my life," says Bob, who learned that he had a LAD – a massive heart attack occurring when his left anterior descending artery became almost completely blocked.





FROM PATIENT TO DONOR.

PHOTO (L-R): Sara Rothschild, Craig Johnson, Bob Rothschild.

It is commonly known as the “widow maker” because of its low survival rate.

Meeting Bob, it's no surprise that he beat the odds. Their trip to Africa was not for vacation; they were returning to the Robert and Sara Rothschild Family Foundation, a private nonprofit they established to support worthy philanthropic projects.

“Luckily, it happened while we were home,” says Bob. “If we were on the plane, this would be a different story.”

After receiving a stent on his birthday, Bob returned home and began Speare's cardiac rehab program – a medically prescribed and supervised program that

individuals with particular cardiac diagnoses attend three times a week. Participants wear a portable heart monitor throughout the sessions to monitor their heart rate and rhythm.

“That's where I met Craig and Rachel,” says Bob. Craig Johnson is an exercise physiologist in the cardiopulmonary department at Speare, and Rachel Currier is a cardiac sonographer. Bob continues, “I started out barely able to do anything and worked my way back. It was a very good program and helped a lot.”

Speare's cardiology lab diagnoses all types of heart disease and is depended upon by hospitals and physicians across the region and country; often, patients are visiting the area and go to the ED with chest pains that need to be diagnosed. In the ten years since Bob's heart attack, it was time for a new cardiac stress testing system – a new portable heart monitor to run all diagnostic exams through.

And that's where Bob re-enters the story. He says the care he received at Speare was excellent, true to the good reputation the hospital has earned, and there was no question about what he would do next.

“When somebody saves your life, you want to be helpful if you can,” says Bob. And so earlier this year, he and Sara made a donation structured to be matched by Speare staff and community members. “I suggested they talk to Craig for input on how the donation could best be used.” And Craig knew just the thing, a **new cardiac stress testing system**. More than enough funds were raised, and the cardiology lab is now equipped with the new system.

“I love it,” says Craig. “The wireless technology is incredible. The readings for medical providers to diagnose cardiac disease are far superior, and the patients are much more engaged with the touch screens and freedom to move about during their sessions. Everyone is getting a much better product.”

The system is electronically connected to CMC, and Speare inpatients can get results within an hour and outpatients within 24 hours.

“Bob is a really nice guy and great patient,” says Craig. “He is very appreciative of everything we do here, and we can't thank him and the matching donors enough.” ♦



SURGICAL SERVICES

**YOU DON'T
HAVE TO
TRAVEL FOR
ADVANCED
SURGERY, IT'S
HERE AT HOME.**





A Patient's Story About Neighborly Care.

Bob Gallagher
Thornton, NH

“My care team at Speare Memorial Hospital was exceptional. I knew I made the right decision and was safe from the moment I entered.”

I want to thank the team of Dr. Hanowell for exceptional care. I have been a patient of Plymouth General Surgery in the past. Specifically, with great care from Dr. Joseph Casey and his team. I had a number of colonoscopies over the years. I learned of Dr. Hanowell in a July 2022 Health Beat newsletter. I had hernia surgery at another NH hospital in May 2021 when they repaired 4 hernias (2 on the left and 2 on the right) using laparoscopic surgery. In January of 2022 I knew something was wrong and went back to my surgeon. I had a CT scan confirming I had another hernia and met with the doctor. I decided that I wanted another opinion.

Fast forward to the July 2022 Health Beat Newsletter where I saw that Plymouth General Surgery has two doctors that specialize in **COMPLEX HERNIA REPAIR**. I knew I had to talk to one of them. My hernia was impacting my quality of life. Within days of calling Plymouth General Surgery for an appointment I was able to consult with Dr. Hanowell. He told me what I already knew. My left hernia was big and should be repaired sooner rather than later. My surgery was scheduled within two weeks of my office visit.



PHOTO: (L) Bob Gallagher; **(R)** Dr. E. James Hanowell, Dr. James Koren, Jr., Dr. Joseph Casey, and Dr. Robert Chastenet.

My care team at Speare Memorial Hospital was exceptional. I want you to know Dr. Hanowell's surgical team and my pre- and post-operation care team treated me with respect, kindness, and professionalism. I knew I made the right decision and was safe from the moment I entered the hospital. I am happy that my surgery was successful, and my recovery smooth.

I cannot thank Dr. Hanowell and his team enough for the care I was given. From the follow-up phone calls to the surprising handwritten note I got in the mail from the Surgical Services team. My care at Speare was truly exceptional. ♦



PATIENT STORIES

Anne Wright Received a Custom Knee Replacement at Speare


ANNE WRIGHT THOUGHT SHE could overcome her worsening knee pain with over-the-counter remedies, braces, creams, and willpower – until she couldn't. A physically active 78-year-old with a lifelong penchant for running and exercise, Anne came to realize that she needed medical assistance for her knee pain.

"Over the last several years, my left knee was starting to make running and exercise difficult until, eventually, I couldn't do either at all," says Anne. "There was a constant jabbing pain in my knee. I couldn't do things I'd done my whole life. I couldn't go upstairs, kneel, or squat, and I'd wake in the night if I moved wrong in my sleep. Over time it just got worse and worse."

Her doctor at Speare Primary Care referred her to Dr. Burns, a Concord Orthopaedics physician who sees patients locally at Plymouth Orthopedics & Sports Medicine and performs surgery at Speare. **After reviewing Anne's X-rays and MRI results, the cause of her pain was apparent to Dr. Burns.** Over the years, the protective cartilage that acts as a cushion between the bones on the surface of her knee had worn away, leaving her bones to rub against each other, causing joint damage and great pain.

"The longer you live with ongoing pain and stiffness," says Dr. Burns, "the more wear and tear you put on your knees and the less you can enjoy life the way you were once able."





Studies have shown that 90% of patients who would benefit from knee replacement surgery wait too long. Anne counts herself as one of them.

"I was leery about knee replacement surgery at my age," says Anne, "but my immobility is what spurred me to consider it." She says it was remarkable how nobody at Speare pushed her into having the surgery. "They were so patient and good about letting me come to this decision on my own."



When Anne decided to have the total knee replacement, she was happy to learn that she wouldn't have to travel for her surgery; it could be done at Speare.

"I love getting all of my health-care at Speare – from blood draws and COVID testing to colonoscopies and cataract surgery," says Anne. "When my husband Steve and I walk into the building, everyone remembers us and greets us like friends. From registration to surgical services, it's a great atmosphere, and we really like it."

Dr. Burns explained to Anne that she could have a standard knee replacement or a customized knee replacement designed to fit her. Anne opted for the customized option because of her small stature (4'11").

The Stryker Triathlon AS-1 knee employs a new technology to create surgical instruments that precisely fit each patient's unique

anatomy while assisting the surgeon in implanting the knee.

Anne says that before the surgery, Dr. Burns explained everything to her, letting her know what would happen, what she would need to do after the surgery, and how to take care of herself.

"I just love Dr. Burns," says Anne. "He really listened to everything I had to say. He got to know me and what was important to me, personally."

The surgery went smoothly, and Anne reports that her pain was gone immediately afterward.

"I feel so much better physically, and mentally, now that this is done," says Anne. "It was a wonderful experience, and I am really happy that I decided to do it. I am mobile again. I can climb stairs, squat, sit for long lengths of time, and exercise."



Anne had the surgery on Monday, April 18th, and was in physical therapy at Speare's Choice PT that Friday, where she continues to make significant improvements on her journey back to the active person she once was.

"Age shouldn't prohibit a person from getting a knee replacement," says Anne. "All the pain that was bothering me has been disappearing. I am back to doing things I haven't been able to for years." ♦



NEW PROVIDERS

**OUR
COMMUNITY
HAS GREATLY
BENEFITED
FROM THE
NEW MEDICAL
PROVIDERS
WHO JOINED
SPEARE.**

**Cristian Badau, MD****Speare Primary Care**

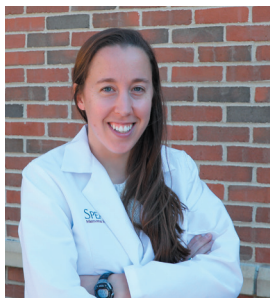
Board-certified by the American Board of Internal Medicine, Dr. Badau is highly experienced, having worked at Dartmouth-Hitchcock in Concord for the past seventeen years. Dr. Badau earned his medical degree from Timisoara University of Medicine and Pharmacy in Romania, where he was awarded the highest score and honors for his final thesis. He then completed his internal medicine internship and residency at Our Lady of Mercy Medical Center in the Bronx, New York.

**Reda Benhorma, MD****Speare Hospitalist**

Dr. Benhorma joined Speare as a hospitalist, specializing in providing medical care exclusively to in-patients at the hospital. After earning his medical degree at the University of Algiers Faculty of Medical Sciences in Algeria, Dr. Benhorma completed his internal medicine internship and residency at the Bronx-Lebanon Hospital Center in New York City, one of the busiest hospitals in New York. There he trained under renowned faculty members.

**Sarah K. Campbell, APRN****Speare Hospitalist Nurse**

Sarah is board-certified by the American Nurses Credentialing Center. Following her bachelor's degree from the University of New Hampshire, Sarah earned her master's degree in nursing from the Massachusetts General Hospital Institute of Health Professions in Boston. She also earned a master's degree in management from MIT. Sarah provides comprehensive care to Speare's inpatients and manages patient flow through the hospital to benefit the overall patient experience.

**Elizabeth A. Disney, MD****Plymouth OB/GYN**

Board-certified in obstetrics and gynecology, Dr. Disney is committed to being a trusted health partner for women of all ages. After attaining her bachelor's degree in biochemistry, cum laude, at Colby College, Dr. Disney earned her medical degree from the Geisel School of Medicine at Dartmouth. She completed her residency in OB/GYN at the University of Utah, where she received awards and honors for her work in research.

**Tristan Wihbey, MD****Speare Emergency Department**

Dr. Wihbey is board-certified in the specialty of emergency medicine. After earning his bachelor's degree in biology at Franklin & Marshall College in Lancaster, PA, he earned his medical degree at the Perelman School of Medicine at the University of Pennsylvania in Philadelphia. Dr. Wihbey completed his emergency medicine residency at Dartmouth Hitchcock Medical Center and is a diplomate of the American Board of Emergency Medicine.

These caregivers are a tremendous asset to our teams, from physician practices and the hospital to urgent and emergency care. They embrace our mission to work together to serve the needs of our patients and community while embodying our values of kindness, collaboration, patient and family centeredness, safety, excellence, efficiency, and professionalism.



FINANCIAL UPDATE.

Speare ended Fiscal Year 2022 (ending June 30, 2022) in a favorable financial position due to more substantial volumes and leveraging additional Coronavirus Aid, Relief, and Economic Security Act (CARES Act) funds to offset COVID-related expenses. Unfortunately, the markets took a significant dip, resulting in unrealized losses on investments; therefore, net assets without donor restrictions decreased by \$1.045 million (MM). Speare also experienced several challenges in FY22, including staffing shortages, supply chain disruptions, and inflation, all while implementing a new Electronic Health Record (EHR).

Among the priorities for Speare in FY23 are the completion of our new urgent care facility and specialty clinic to bring

[Continued »](#)

Summary of Patient Services For the fiscal year ending June 30

	2021	2022
Totals:		
Emergency Room Visits	10,694	13,464
MedCheck Urgent Care	9,881	13,779
Surgical Services Patients	1,832	1,866
Physical & Occupational Therapy Treatments	27,277	24,773
Laboratory Tests	206,468	149,304
Radiology Exams	22,665	25,082
Oncology	3,232	3,135
Total Observation Days	935	1,385
Total Inpatient Days	4,346	4,712
Physician Practice Visits	33,316	35,497

Balance Sheet For the fiscal year ending June 30 (in thousands of dollars)

	2021	2022
ASSETS		
Total Current Assets	53,762	50,192
Total Other Assets	3,352	3,530
Assets Limited	29,624	26,122
Net Property & Equipment	22,171	22,949
TOTAL ASSETS	108,507	102,794
LIABILITIES		
Total Current Liabilities	31,711	28,451
Total Noncurrent Liabilities	15,254	13,644
Total Liabilities	46,966	42,095
TOTAL NET ASSETS	61,541	60,698
TOTAL LIABILITIES & NET ASSETS	108,507	102,794

Balance Sheet: Speare's total assets decreased from the prior fiscal year by \$5.7MM. Shifts within Speare's total assets included cash investments in capital projects, including a new electronic health record (EHR). The organization had working capital of \$21,741,000 and \$22,051,509 on June 30, 2022 and 2021, respectively. Speare's average days of cash and cash equivalents on hand (based on normal expenditures) were 158 and 204 on June 30, 2022 and 2021, respectively. In FY22, Speare spent slightly over \$3MM on the EHR system, budgeted at over \$5.3MM. Speare spent little cash in FY22 for the EHR project, as the final cost was nearly \$500,000 under budget. In response to the COVID-19 pandemic, the Centers for Medicare and Medicaid Services provided access to an accelerated and advance payment program for Medicare providers. Essentially this is a loan from Medicare, which is paid back through the payments Medicare would typically pay the hospital. Speare received \$8.2MM of advance payments during FY21 and paid back \$2.1MM in FY22. Lastly, Speare purchased property from operating cash for a new urgent care clinic and specialty office to be located in Meredith, NH.



OB/GYN, general surgery, and pediatric care to the Meredith region and the enhanced optimization of our new EHR system to better support our community and patients. Future initiatives for Speare include relocation of our pediatrics practice, expansion of our operating rooms, and improvements in our emergency department to better treat our mental health patients and community. ♦


 TRAVIS BOUCHER, MBA
 Chief Financial Officer

Statement of Operations: The overall growth in volume increased operating total net revenue from \$76MM in FY21 to \$78MM in FY22. Of the \$78MM, \$1MM was CARES Act funding, primarily used to provide retention bonuses to mitigate staffing shortages. Speare continues to leverage the CARES Act funds to help reimburse COVID-related expenses and lost revenues attributable to COVID. All NH hospitals pay an annual Medicaid Enhancement Tax (MET), which helps provide additional Disproportionate Share Hospital (DSH) funding. DSH funding from the state helps offset unreimbursed costs from Medicaid and uninsured patients. Speare paid \$2.8MM in MET and received \$4.3MM in DSH funding. Expenses increased from \$68.1MM in FY21 to \$75.2MM in FY22 due to the challenges previously identified. Ultimately, Speare ended operations with a net gain of \$2.9MM. Non-operating losses, primarily losses on investments, resulted in a bottom-line loss of \$1.083MM.

Statement of Operations

For the fiscal year ending June 30 (in thousands of dollars) **2021**

2022

	2021	2022
Totals Net Revenue from Operations	76,389	78,115
Impact of Medicare DSH Payments	3,208	4,287
Impact of DHHS Stimulus Revenue	1,510	1,045
Impact Payroll Protection Program	5,489	N/A
Expenditures for:		
Wages, Contract Staff & Physician Fees	33,157	37,189
Employee Benefits	7,516	7,477
Supplies, Utilities, Insurance & Other Expenses	21,672	24,586
Medicaid Enhancement Tax	2,283	2,755
Depreciation on Buildings & Equipment	3,135	2,850
Interest on Debt	363	332
Total Funds Paid Out	68,126	75,189
Net Income from Operations	8,263	2,926
Non-operating:		
Net Investment Income	5,576	(4,066)
Unrestricted Donor Contributions	241	209
Other Non-operating Income/Expense	9	(152)
Net Non-operating Income	5,826	(4,009)
Excess of Revenues and Other Support Over Expenses	14,089	(1,083)
Net Assets Released from Restrictions for Capital Expenditures	200	38
Increase in Net Assets Without Donor Restrictions	14,289	(1,045)



PEOPLE WANT PERSONALIZED CARE AND A GENUINELY CARING RELATIONSHIP.

Everyone has the choice of where they receive their healthcare services. When we embarked on our community survey last year, we wanted to learn what made an exceptional healthcare experience. What we heard is that people want personalized care and a genuinely caring relationship with our medical providers. They also expect their healthcare provider to provide clinical expertise and high-quality, safe care.

For this reason, we prioritize the patient experience. We take great strides to ensure that each interaction our patients and their families have with Speare meets their healthcare and personal needs. We provide our community with the expertise of many specialists and our commitment to providing the right care at the right time every time. We closely monitor that patient care is delivered safely, with compassion and professionalism.

From a clinical perspective, we monitor, investigate, and address care complications that may arise.

Although there are known complications that can happen with any procedure, our goal is to reduce the chance of any such complications occurring. This past year, we successfully reduced care complications by 14%. We also focus on each readmission, seeking to understand what we could have done better to have avoided the readmission. Our attention to discharge education and patient callbacks helped us achieve a 19% reduction in readmissions.

From the patient's perspective, we monitor the feedback they offer us through our patient experience surveys. Their ratings of the various questions and comments are used to identify our opportunities for improvement.



"The care that I received in the Speare Memorial Hospital Emergency Department was **emergency medicine in its finest hour.**"

SPEARE PATIENT

STATISTICS
**IN FY22 SPEARE
REDUCED CARE
COMPLICATIONS**

14%

One telling question is how patients rate their overall experience. More than 73% of our patients rated Speare a 9 or 10, a remarkable result during a pandemic. This exceeds the average ratings of NH and national hospitals.

Comments provided by patients illustrate that we are providing that "neighborly compassion" that they want and expect from their healthcare provider.

Better patient experiences are linked to greater patient safety and improved clinical outcomes. By involving patients in their care and not merely caring for them, we respect their individual wishes and treat them with dignity and respect. That relationship is based upon trust, which comes from open and honest communication and seeing our patients as individuals rather than medical diagnoses. ♦



"You all were **exceptionally** human, caring, friendly, and personable! I am grateful."



Generous Donors

*The list on the following pages represents donations received
in Fiscal Year 2022*



SOPHISTICATED CARE. NEIGHBORLY COMPASSION.





If you would like more information about making a gift to Speare Memorial Hospital, please contact the Development Office at **(603) 238-2211** or at **ccallnan@spearehospital.com**.

President's Circle

\$25,000 and up

Charles Foundation, Inc.
Mr. and Mrs. Henry U. Harris III
Ms. Anne R. Lovett and Mr. Stephen G. Woodsum
Mr. and Mrs. Robert C. Rooke
TOSA Foundation
Edwin S. Webster Foundation

Investor

\$10,000 to \$24,999

Audrey Hillman Fisher Foundation
Mr. and Mrs. Timothy O. Fisher
Harvard Pilgrim Health Care
Dr. Joan Kirschner
Plymouth General Dentistry, PLLC
Sara and Bob Rothschild

Benefactor

\$5,000 to \$9,999

AIG Retirement Services
John and Donna Carrier
George V. Durgin Charitable Trust
Huntzinger Managed Services LLC
Marcam Associates
Meredith Village Savings Bank Fund
Speare Memorial Hospital Medical Staff
A R J Wyllie

Partner

\$1,000 to \$4,999

Lise and Arthur Albert
Allan Ames
Baker Newman & Noyes
The Jane C. Beck Fund
Paul R. Belyea
John and Catherine Bentwood
Binnie Media Group
Brown Brothers Harriman & Co.
Patrick J. Buckley
Robert and Karen Buckley
Dr. Theodore H. Capron
Catholic Medical Center
Choice Physical Therapy & RehabFit

Richard and Janet Cocchiaro
Bea and Woolsey Conover Fund of the New Hampshire Charitable Foundation
Mr. and Mrs. Peter J. Coolidge
Demoulas Foundation
Peter and Ruth Doane
Martha and Don Dolben
Mr. Glenn Dorr
John and Helen Downing
Arthur J. Gallagher & Co.
Granite State Credit Union
Granite State Plumbing and Heating, LLC
Harvey Construction Corporation
Health Plans Inc.
Cindy and John Hilson
Karen Joslin
Emma M. Kelly Charitable Trust
Lavallee Brensinger Architects
James D. and Michelle L. McEwen
McLane Middleton, Professional Association
Medical Management & Reimbursement Specialists, LLC
Mid-State Health Center
Patrick Miller and Pamela Andruszkiewicz
Tom and Vicki Myrick
New England Retirement Consultants
New Hampshire Dental Society Foundation, Inc.
New Hampshire Electric Co-op Foundation
New Hampshire Electric Co-op, Inc.
Peter and Kristin Nordblom
Northeast Delta Dental
R.M. Piper, Inc.
Philip Preston
Rockyworld-Deephaven Camps, Inc.
Mr. and Mrs. Dean F. Sherman
Dorothy M. Smith
Southern New Hampshire Radiology Consultants, PC
Frank E. Stas
Stewart's Ambulance Service LLC
The Stolper Family
Thomas and Lynne Sullivan
Murray and Jean Swindell
Town of Thornton
Unitex Textile

Volpe Charitable Trust
Wadleigh, Starr & Peters, PLLC
Walmart
Bruce and Susan Wiggett

Member

\$500 to \$999

Anonymous (4)
Fletcher W. Adams
Annie's Overflow, LLC
Bear Images
Bierbrier Family
Quentin and Marcia Blaine
Steven Camerino and Sarah Knowlton
Mr. and Mrs. David Carlson
Coca-Cola Northeast
Craig Cowan
Dunkin'
Engelberth Construction Inc.
Gables Group Investigations Inc.
Melanie and Arthur Gajarsa
Suzan and Bob Gannett
Paul Greenlaw / HALO
Bradley Hershey
Tom and Dee Hopper
HUB International NE/Workplace Benefit Solutions
Ronda and Randy Kilanowski
Sandra and Carl Lehner
Robert Lindstrom
Joan and David Martin
Millicent Mason
Nick Mathis
Alex Medicott and Kristi Medill
Meredith Village Savings Bank
Robert S. Miller
Morrison Healthcare
Linda Nestor
Scott Piper
Plymouth Family Practice
Dr. Nancy Puglisi and Ms. Sandra Ray
Dr. Nancy Quintero
Oliver Salmon D.O.
Dr. Susan C. Scrimshaw
Security Storage Inc.
Larry and Eleanor Spencer
Roger and Mimzie Uhler
Kevin and Ellen Young



“When my husband Steve and I walk into the building, everyone remembers us and greets us like friends. From registration to surgical services, it's a great atmosphere, and we really like it.”

Anne Wright

(see Anne's full story p.8)

Friend

Up to \$499

Anonymous (23)
MaryAnn Adams
Mr. and Mrs. David A. Adey
Mr. Edward Bedford Allen
AmazonSmile Foundation
Frederick C. Anderson
Aroma Joe's
Robin and Michael Aronson
Armand and Janice Auger
Wendy Avery
Robert and Sherrill Babler
Badger Peabody & Smith Realty
Michael and Lisa Baker
Susan S. Barlow
Charlotte (Charlie) Barry
Ms. Nancy C. Beaudin
Nancy and Paul Beck
Belknap Subaru
Belletetes, Inc.
Zita Bello and Joe Vittum
Ms. Tina Benson
Ken and Joan Bergstrom
Mr. Alan J. Berko
Julie Bernier and Joan Andresen
BerryDunn
Barbara and Steve Bing
Biron's Flooring, Inc.
Ann Blair
Alan D. Blakeley
Brenda Boisvert
Stephanie Bouchard RN, BSN
Mr. Travis Boucher
Frank and Helen Boulé
Kim Brace
Donald and Karen Brandt
Colleen and Sam Brickley
Sam and Nari Brickley
David and Mavis Brittelli
Mr. and Mrs. Albert Brodeur
Dina Brodis
Charles and Angela Brown
Rachael Brown

Mary Brozak
Mr. Jay S. Buckley III
Ann Burghardt
Cheryl and Jim Callnan
Sarah Campbell
Bill Cantlin
Elke Carr
Crystal Cascadden
Peter S. Cofran
Mr. and Mrs. Preston Conklin
Tom Costigan
Ms. Page P. Coulter
Richard and Joyce Cower
Bud and Mary Crane
Bill Crangle and Lee Webster
James and Linda Crawford
Rachel Currier
Karen and Robert Delgado
Meg DeNobile
Nina Eaton
Dr. Krisan Evenson
William Evenson
Evergreen Embroidery
Ms. Georgene Fabian
Dick and Kathie Flanders
Kevin and Barbara Flynn
Stephen and Debra Foisy
Jeanie Forrester
William and Joan Frangioso
Lloyd and Anita French
Allan and Judy Fulkerson
GE Foundation
Gale and Lester Gilbert
Mr. and Mrs. Lawrence A. Goodman
Gary and Lynn Goodnough
Jody Goodrich and Daniel Moore
Jo and Peter Goodwin
Michelle Grant
Carol A. Greene
Dodie Greenwood
Frank and Phoebe Griswold
Jeffrey Hale
Marsha Hall
Mark and Mary Halloran
HannaFord - Plymouth

Dr. E. James Hanowell
Michele Hanright
Ruth E. Harlow
Ken and Sally Harris
Donald and Linda Hartrick
Phil Haskell and Terri Johnson
Town of Hebron
Peter and Peg Hendel
Barb Hendrick
Kris Hering
Ms. Arline Hill and Mr. Favor Jenkins
Mr. and Mrs. Donald B. Hinman
Sandra Hobbs
Chris and Tiffany Hodges
Mr. and Mrs. William Houle
Melissa M. Howard
Frances Howland
Richard and Anne Hunnewell
Ms. Marsha Hunter
Jane and Ron Huntoon
The Huntzinger Management Group
Wilma Hyde
Michael and Shirley Ann Jacob
Tom and Joyce Jardin
Craig and Sara Johnson
Walter Johnson
Ms. Sandra L. Jones and Mr. Timothy
Gotwols
Mr. and Mrs. Samuel D. Karper
David and Widge Kent
Jo-Anne P. Khoury
Barbara and Fred Kohout
Nancy Kolb
Tom Korson
David and Gayle Lacasse
Ms. Christine Lamontagne
Mrs. Susan Laverack
Ron Lawler and Peggy Merritt
Samuel B. Lipman
The Liston Family
The Lodico Family
Keyle and Carol Mabin
Robert E. Maloney and Bonnie M.
Hunt
Alan F. Mather

Andy and Britt McDonald
 Gail McDonough
 Ms. Kristin McLaughlin
 Joseph and Patricia McNulty
 William and Pamela Meserve
 Mary and Steve Mirkin
 Robert Morton
 Carrie A. Mosher Ayers
 Lee Ann Moulder
 Moulton Farm
 Robert H. Moulton
 Jean D. Murphy
 Deb and Tim Naro
 Greg and Vicki Nash
 Mr. Alexander Nedzel and Ms. Susan Kruger
 Ms. Kristen Nordstrom
 Tom and Diane Orlowski
 Nicole Paige
 Joyce Palmer and George DeWolf
 Jonathan Pappalardo
 Pauline and Henry Parker
 Richard and Barbara Peterson
 John and Carolyn Piantedosi
 Ms. Laurie Pichnarcik
 Nancy Pierce

Plymouth State University Student Nurses Association
 Nate and Tiffany Poitras
 Ron and Mary Preble
 Kim Provencher
 Steven Rand
 Mr. Donald Reape
 Jeffrey C. Robbins
 Nina and Tim Rose
 David and Maryellen Sakura
 Mary Sampson
 Bernice Sanders
 John and Susan Scheinman
 Beth Simpson
 Beth Smarse
 Shirley G. Splaine
 The Stahlers
 Stanley Elevator Company, Inc.
 Mr. and Mrs. Frank B. Stevens
 Robert and Carol Stewart
 Ms. Melody Stoll
 Mr. Robert B. Strassler
 Kate Tarbox
 Mrs. Frances Taylor
 Jessica Thomson
 John and Susan Tucker

Margaret Turner
 George Vaillancourt
 Jerica Vallie
 Barbara Van Sickle
 Ms. Mary Voltz
 Juanita Wade
 Ken and Sharon Wall
 Mr. Peter Watko
 Kathy and Rich Weymouth
 Kenneth and Jacqueline Wolff
 Mr. and Mrs. Marc Wolstenholme
 Sharon Woodman
 LauraLee Worthen
 Robert and Maureen Zock
 Dr. and Ms. Gregory Zuercher
 Becky and John Zumbach

Gifts in Memory

Ronald J. Adams
MaryAnn Adams
 Leonard Bierbrier
Bierbrier Family
 Suzanne Collins
The Lodico Family



PHOTO: Spere school nurses bring free COVID-19 tests to area schools.



Davie Delgado
Karen and Robert Delgado

Reginald DeWitt
Jean D. Murphy

Anne M. Dorr
Mr. Glenn Dorr

Terrance Fox
Richard and Anne Hunnewell

John R. French
Lloyd and Anita French

Lawson W. Glidden
Shirley G. Splaine

John Greene
Carol A. Greene

Reginald Greenwood
Dodie Greenwood

Josephine Hines
Nicole Paige

Brittany Holt
Zita Bello and Joe Vittum

Everett E. Howland
Frances Howland

Isaac Immel
The Stolper Family

Richard E. Khoury
Jo-Anne P. Khoury

Constance Leibowitz
Deb and Tim Naro

Sidney Lovett
Kathy and Rich Weymouth

Raymond May
Anonymous

Caroline Morgan
Suzan and Bob Gannett

Harry C. Morgan
Suzan and Bob Gannett

Elizabeth Moulton
Robert H. Moulton

Helen Newton
Ms. Arline Hill and Mr. Favor Jenkins

Ronald G. Ramsay
Anonymous

Sherburn C. Ramsay
Anonymous

Janet K. Rapp
Nancy Kolb
Keyle and Carol Mabin
John and Carolyn Piantedosi

Barbara J. Ryea
Anonymous

Jo Sellers
Anonymous

Sara A. "Sally" Stas
Frank E. Stas

Barbara R. Stevens
Mr. and Mrs. Frank B. Stevens

Louise Traunstein
Anonymous

Speare Memorial Hospital Nurses
Mr. and Mrs. Donald B. Hinman

Speare Memorial Hospital Staff
Tom and Diane Orlowski

Speare Memorial Hospital Surgery Staff
Anonymous

In-kind Donations

Aroma Joe's

Baker Valley Floors, Inc.

Binnie Media Group

Borger's Cakes & Bakes

Choice Physical Therapy & RehabFit

Clark's Trading Post

Coca-Cola Northeast

The Common Man

Country Cupboard Candies

Ruth Doane

Finishing Touches by Mark LLC

The Flowersmiths

George's Seafood & BBQ

Glove Hollow Christmas Tree Farm

Gypsy Cafe

Hart's Restaurant, Inc.

Helms & Company, Inc.

HUB International NE/Workplace Benefit Solutions

Indian Head Resort

Irwin Automotive Group

Barbara Johnson

Lakes Region Coca-Cola Bottling Co.

Lost River Gorge and Boulder Caves

Marcam Associates

Minuteman Press of Plymouth

M'nM Scoops

Owl's Nest Resort & Golf Club

Pepsi Cola Bottling Co. of Conway

Plymouth Furniture Co.

Ms. Judi Rogato

Ms. Sue Skinner

Speare Memorial Hospital Gift Shop

Ms. Bonnie Spicer

Squam Lakes Natural Science Center

Mrs. Sandy Sterling

Waste Management

White Mountain Eye Care & Optical

Woodstock Inn, Station & Brewery

Gifts in Honor

Dr. Jennifer L. Bentwood
Mr. and Mrs. Steve Mirkin

Dr. Joseph Ebner
Mr. and Mrs. Steve Mirkin

Ryan Hale
Jeffrey Hale

Carol E. Hankard
Anonymous

Douglas S. McVicar
Tom Korson

Mary A. Sampson
Ms. Sandra L. Jones and Mr. Timothy Gotwols

Speare Memorial Hospital Birthing Suite Staff
Mary and Steve Mirkin

Speare Memorial Hospital Emergency Department
Mr. Alexander Nedzel and Ms. Susan Kruger
Thomas and Lynne Sullivan



2022 ANNUAL REPORT

**SOPHISTICATED
CARE.**

**NEIGHBORLY
COMPASSION.**



**IT'S MORE THAN
GOOD BEDSIDE
MANNER,
IT'S NEIGHBORLY
COMPASSION.**