

Community Care Policy Plain Language Summary

Speare Memorial Hospital (SMH) and Speare Physician Practices are committed to providing medical services to patients regardless of their ability to pay. We recognize that not all patients may have the financial resources to pay their medical bill. This Plain Language Summary provides basic information about our policy.

Speare Memorial Hospital Community Care Policy

The Community Care Program offers emergency and other medically necessary services at low cost to qualified patients. Whether patients are uninsured or underinsured, they can apply for Community Care. Our Financial Counseling staff will assist individuals in applying for eligible government health insurance programs and completing the Community Care application, free of charge.

IMPORTANT: This policy applies to NH Residents. Out of state applications will be considered on a case by case basis.

How to Obtain Copies of our Community Care Program Policy and Application

You may obtain a copy of our policy and application form free of charge in the following ways:

- SMH website
<https://spearehospital.com/patients-visitors/financial-assistance/>
- Visit our Financial Counseling office located at:
Speare Memorial Hospital
16 Hospital Road
Plymouth, NH 03264
- Request copies to be mailed or sent electronically by calling (603) 238-6471

**Return your completed application
to:**

**Speare Memorial Hospital
Attn: Community Care
16 Hospital Road
Plymouth, NH 03264**

Communication of Community Care Policy and Application

SMH will provide appropriate and necessary interpreters, to patients/families and/or other responsible parties who have limited proficiency in English and/or have hearing and visual impairments in keeping with ADA Requirements outlined by the U.S. Department of Justice/Civil Rights Division (September 15, 2010) to ensure that optimal communication occurs between staff and patients, families and responsible parties. These services will be provided at no cost to the patient/ family and/or responsible party.

Providers who are not covered under the Community Care Policy

Certain physicians are not covered under the SMH Community Care policy. Please visit our website or contact us at (603) 238-6471 for more information.

Community Care Benefits apply to services at:

- Speare Memorial Hospital
- Speare Primary Care
- Plymouth Pediatric & Adolescent Medicine
- Plymouth General Surgery
- Plymouth OB/GYN
- Plymouth Orthopedic & Sports Medicine
- White Mountain Eye Care
- Speare Podiatry
- Weight Management & Wellness Center

Community Care Benefits do not apply to services at:

- MedCheck Urgent Care
- Speare Medical Imaging Center
- Services provided on-site not billed directly by SMH